

# Уведомление "Поднятие трубки"

## Основные настройки

Название уведомления: Поднятие трубки клиентом

Тип события: Поднятие трубки

Активно: Включено

## Условия уведомлений

### Группа 1

Включить → Сотрудник → Пустое

## Способы уведомлений

HTTP - Включено

Метод - POST

URL - http: < адрес модуля связи *mgerm\_external* > /uis/call/patientAnswer

## JSON Для тела запроса

```
{
  "app_id": {{app_id}},
  "attributes": {{attributes}},
  "call_session_id": {{call_session_id}},
  "call_source": {{call_source}},
  "called_phone_number": {{called_phone_number}},
  "calling_phone_number": {{calling_phone_number}},
  "communication_id": {{communication_id}},
  "communication_type": {{communication_type}},
  "connection_time": {{connection_time}},
  "contact_full_name": {{contact_full_name}},
  "contact_group_ids": {{contact_group_ids}},
  "contact_id": {{contact_id}},
  "contact_phone_number": {{contact_phone_number}},
  "cpn_region_id": {{cpn_region_id}},
  "cpn_region_name": {{cpn_region_name}},
```

```
"direction": {{direction}},
"employee_full_name": {{employee_full_name}},
"employee_group_ids": {{employee_group_ids}},
"employee_id": {{employee_id}},
"employee_phone_number": {{employee_phone_number}},
"extension_phone_number": {{extension_phone_number}},
"external_id": {{external_id}},
"is_internal": {{is_internal}},
"is_operator": {{is_operator}},
"is_transferred": {{is_transferred}},
"leg_direction": {{leg_direction}},
"leg_id": {{leg_id}},
"notification_mnemonic": {{notification_mnemonic}},
"notification_name": {{notification_name}},
"notification_time": {{notification_time}},
"notification_timestamp": {{notification_timestamp}},
"scenario_id": {{scenario_id}},
"scenario_name": {{scenario_name}},
"start_time": {{start_time}},
"tp_project": {{tp_project}},
"transferred_by_employee_full_name": {{transferred_by_employee_full_name}},
"transferred_by_employee_id": {{transferred_by_employee_id}},
"virtual_phone_number": {{virtual_phone_number}},
"visitor_country": {{visitor_country}},
"wait_time_duration": {{wait_time_duration}}
}
```

From:  
<http://mgdemo.ru:5555/> - **MIC Mgerm**

Permanent link:  
<http://mgdemo.ru:5555/doku.php?id=uis:settings:lk:notifications:patientanswer&rev=1732107112>

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